



Looe Yurts

Terms & Conditions

### **Policies**

Children Policy: Children are very welcome. Infants under 2 no charge however we do not provide travel cots or bedding

Smoking Policy: No smoking

Pet Policy: Dogs are very welcome. Supplement applies

Your acceptance of these terms and conditions is confirmed when your booking is made.

### **Booking Terms**

**Arrival & Departure.** Rooms available on arrival from 4 p.m. until 6 p.m. or by arrangement. Departure before 10.00 a.m. on your last day.

**Cancellation.** Loss of deposit if you cancel within the agreed time applies. After the agreed then we hold the right to charge full cancellation

**Damage.** Guests are responsible for their room and guest facilities and are expected to take all responsible care of them. Damage and breakages are the legal responsibility of the guests and their cost shall be refundable on demand. However minor accidental breakages will not normally be charged for.

**Cars and Personal Belongings.** Cars, baggage and personal belongings are at the guests risk at all times. No responsibility can be accepted for loss or damage.

**Bed Linen.** White luxury duvet covers, bottom sheets and pillow cases are provided along with bathroom towels. Please however bring your own beach towels. Beds will be made up upon arrival. Guests are responsible for maintaining their own room during their stay.

**Shared Kitchen** As the kitchen area is a shared facility we ask all guests to ensure they clean all equipment used and wipe down surfaces. With the current Covid19 restrictions we ask that guests use the bleach spray which is provided to wipe all surfaces and door handles.

**Smoking and Vaping** is strictly prohibited inside anywhere of Looe Yurts There is plenty of outdoor space and benches to enjoy whilst outside and ashtrays are available on request.

**Fire Safety.** Fire blankets are available in the kitchen and there is a fire extinguisher in the shared kitchen area. Guests should locate these and the means of escape in the event of a fire, as soon as they arrive.

**Dogs.** Please keep all dogs under control at all times.

**Internet Access.** We not offer a WIFI service

**Accessibility Information** – Due to restricted access to Looe Yurts we are unable to accommodate wheelchairs

General Info

If for any reason beyond the owner's control (e.g. fire damage), the property is not available on the dates booked, all advance payments will be refunded in full and the hirer shall have no further claim against Looe Yurts

Looe Yurts undertake to repair or replace any faulty equipment with all due diligence. However, no claims will be entertained in respect of equipment which remains faulty beyond our control.

Looe Yurts reserve the right to decline accommodation and demand the immediate withdrawal of any persons behaving in a manner detrimental to the property or comfort of other guests.

Looe Yurts St Martin by Looe, Cornwall PL13 1NZ